

TITLE: Failed to Create Class Factory message

Category: OMEGA

Document Number: 3571

Supplied by: Gerber Service (ka)

Last Modified: September 8, 2008

Summary: Unable to Create Class Factory message when opening Composer

ISSUE: Failed to Create Class Factory message when attempting to open Composer

CAUSE: The typical cause of this message is virus scan software was running while OMEGA was installed. This prevented some files from being automatically registered with Windows.

SOLUTION: Manually register the following files using the process outlined below.

Nsgspcvtr.ocx
gspcolorwell.ocx
GspColorGrid.ocx
GspMarker.ocx
atl.dll
mplps.dll

To manually register files

- Close all virus scan software apps and all background tasks
- Search for the file REGSVR32.exe and make a short cut to it on the desktop.
- Search for NsGspCvtr.ocx
- Drag the NsGspCvtr.ocx file and drop it on the Regsvr32.exe shortcut on the desktop
- You should get a message that the file has successfully registered.
- Repeat the search, drag and drop process for the remaining files.

GspComposer will now successfully open.